



**FULTON COUNTY JOB & FAMILY SERVICES**

604 S. Shoop Ave. Suite 200 Wauseon, OH 43567  
 Phone (419) 337-0010 Fax (419) 337-0061

**THERE ARE MANY OPTIONS TO ACCESS OUR SERVICES AND GET YOUR QUESTIONS ANSWERED!**

**What are we doing to keep you safe?**

We are currently limiting the amount of traffic we have in our agency. We also have **many** options available to reach out to our agency that do not involve customer in person contact. We take your safety very seriously and sanitize regularly throughout the day in our lobby area. If you must sign paperwork, we have staff available to meet you outside to sign paperwork that is required; please call our agency regarding this at 419-337-0010 option 2. Thank you for doing your part! We appreciate it!

**How Can I Apply for SNAP, Medicaid and TANF?**

- 24 hours a day 7 days a week: Online at [www.benefits.ohio.gov](http://www.benefits.ohio.gov)
- Have an application mailed to you and take pictures of the completed application and email to [FULTON-BenefitVerifications@jfs.ohio.gov](mailto:FULTON-BenefitVerifications@jfs.ohio.gov) or mail the application back in a postage paid envelope.
- 24 hours a day 7 days a week: Pick up an application in the filing cabinet at the north end of the Detwiler Building and complete; place in the drop box labeled Human Services or take picture of the application and email to the email address [FULTON-BenefitVerifications@jfs.ohio.gov](mailto:FULTON-BenefitVerifications@jfs.ohio.gov)
- 24 hours a day 7 days a week: Fax the application to 419-337-0061
- Have an application mailed to you and mail the application back in the return envelope.
- Printable forms available at <https://www.fultoncountyoh.com/1225/Food-Assistance>
- Pick up an application in the lobby during business hours of 8:00am-4:00pm Monday-Friday

**How can I keep my Benefits safe? Your EBT Card can be Locked and Unlocked!**

- Change your PIN often.
- Lock and unlock your card by following the steps at [EBT Card Lock and Unlock | Job and Family Services \(ohio.gov\)](http://EBT Card Lock and Unlock | Job and Family Services (ohio.gov))
- Your card can also be Locked and Unlocked at [EBT - Electronic Benefit Transfer \(connectebt.com\)](http://EBT - Electronic Benefit Transfer (connectebt.com))

**How Can I Apply for Medicaid Only?**

- 24 hours a day 7 days a week: Online at [www.benefits.ohio.gov](http://www.benefits.ohio.gov)
- Over the phone at 1-800-324-8680
- Have an application mailed to you and take pictures of the completed application and email to [FULTON-BenefitVerifications@jfs.ohio.gov](mailto:FULTON-BenefitVerifications@jfs.ohio.gov) or mail the application back in a postage paid envelope.
- 24 hours a day 7 days a week: Pick up an application in the filing cabinet at the north end of the Detwiler Building and complete; place in the drop box labeled Human Services or take picture of the application and email to the email address [FULTON-BenefitVerifications@jfs.ohio.gov](mailto:FULTON-BenefitVerifications@jfs.ohio.gov)
- 24 hours a day 7 days a week: Fax the application to 419-337-0061
- Printable forms available at <https://www.fultoncountyoh.com/1225/Food-Assistance>
- Have an application mailed to you and mail the application back in the return envelope.
- Pick up an application in the lobby during business hours of 8:00am-4:00pm Monday-Friday.

**If you are eligible for Full Coverage Medicaid, there are Transportation options available to get you back and forth to your Non-Emergency Medical Appointments through the local county office as well as your Managed Care Provider. Please call our agency to inquire about this at 419-337-0010 option 2.**

**How Can I Apply for Child Care?**

- Printable forms available at [JFS-07200.PDF \(SECURED\) \(state.oh.us\)](http://JFS-07200.PDF (SECURED) (state.oh.us))
- 24 hours a day 7 days a week: Pick up an application in the filing cabinet at the north end of the Detwiler Building and complete; place in the drop box labeled Human Services or take picture of the application and email to the email address [FULTON-BenefitVerifications@jfs.ohio.gov](mailto:FULTON-BenefitVerifications@jfs.ohio.gov)
- Have an application mailed to you and mail the application back in the postage paid envelope.
- Pick up an application in the lobby during business hours of 8:00am-4:00pm Monday-Friday.
- 24 hours a day 7 days a week: Fax the application to 419-337-0061

**General Information**

- **EBT-Direction Card Number:** 24 hours a day, 7 days a week: 1-866-386-3071, <https://www.connectebt.com/>
- **TANF/Way2Go Card (Mastercard)** 24 hours a day, 7 days a week: 1-855-926-2105, <https://www.goprogram.com>
- **Call for status of benefits** 24 hours a day, 7 days a week: 1-844-640-6446
- **Legal Aid:** 1-866-529-6446 or search <http://www.ohiolegalservices.org/programs>
- **Report Fraud:** 1-800-937-2834
- **Social Security** Mon-Fri 8am-5:30pm: 1-800-772-1213
- **Unemployment:** 1-877-644-6562, [Unemployment Insurance | Job and Family Services \(ohio.gov\)](http://Unemployment Insurance | Job and Family Services (ohio.gov))

**Medicaid Hotline: 1-800-324-8680**

- **Managed Care Plans:**
- **Buckeye Community Health Plan** 1-866-246-4358, <http://www.bchpohio.com>
- **CareSource** 1-800-488-0134, <http://www.caresource.com>
- **Molina HealthCare of Ohio, Inc** 1-800-642-4168, <http://www.molinahealthcare.com>
- **Anthem Blue Cross Blue Shield** 1-844-912-0938, [Medicaid Insurance Plans | Anthem.com](http://Medicaid Insurance Plans | Anthem.com)
- **United HealthCare Community Plan of Ohio, Inc** 1-800-895-2017, <http://www.uhcommunityplan.com>
- **AmeriHealth Caritas Ohio, Inc** 1-833-764-7700 [AmeriHealth Caritas Ohio](http://AmeriHealth Caritas Ohio)
- **MyCare Ohio Plan: Aetna Better Health, Inc** 1-855-364-0974, <http://www.aetnabetterhealth.com/ohio> & **Buckeye Community Health Plan** 1-866-549-8289, <http://www.bchpohio.com>
- **Ohio Rise: Aetna Better Health** 1-833-711-0773, [Specialized Behavioral Healthcare for Children & Youth | OhioRISE - Aetna Better Health](http://Specialized Behavioral Healthcare for Children & Youth | OhioRISE - Aetna Better Health)